

CRC PRIVACY NOTICE

WHO WE ARE

We are the Central Remedial Clinic ("the CRC") a representative organisation and service provider for people with disabilities.



INFORMATION WE COLLECT

To better understand what help or service you might need, we collect, record and use personal data about you and your family. We collect the following types of personal data:

- Name, surname, data of birth
- Contact details
- Next of kin, relatives or carers contact details
- Health-related data
- CCTV using our facilities

We may share your personal data with our selected partners, government bodies and suppliers to provide you with our services.



WHY WE COLLECT YOUR DATA

- To provide you with our services and communicate with you about appointments
- To tell organisations that are funding us (e.g. central Government) how their money is helping
- To improve services and plan future care
- To understand and develop new treatments and techniques (Research)

The CRC may access relevant health-related data about you on file without consent to see if you are eligible to take part in a health research study.

The CRC may also process your health-related data for a retrospective chart review study if approved by a research ethics committee. Any data or findings published or shared with others will not reveal your identity.



WHERE WE STORE YOUR DATA

Your personal data is processed in our centres. Hosting and storage of your data takes place in CRC Clontarf which is in Dublin, Ireland.



YOUR RIGHTS UNDER GDPR

- You have the right to know what data we hold about you and how it is used
- The right to request access to your data
- To correct your data if it is wrong or ask for your data to be deleted
- To object to processing as well as the right to data portability
- Where our processing of your personal data is based on your consent, you have the right to withdraw that consent at any time
- You also have the right to make a complaint to the Data Protection Commission (DPC) www.dataprotection.ie

